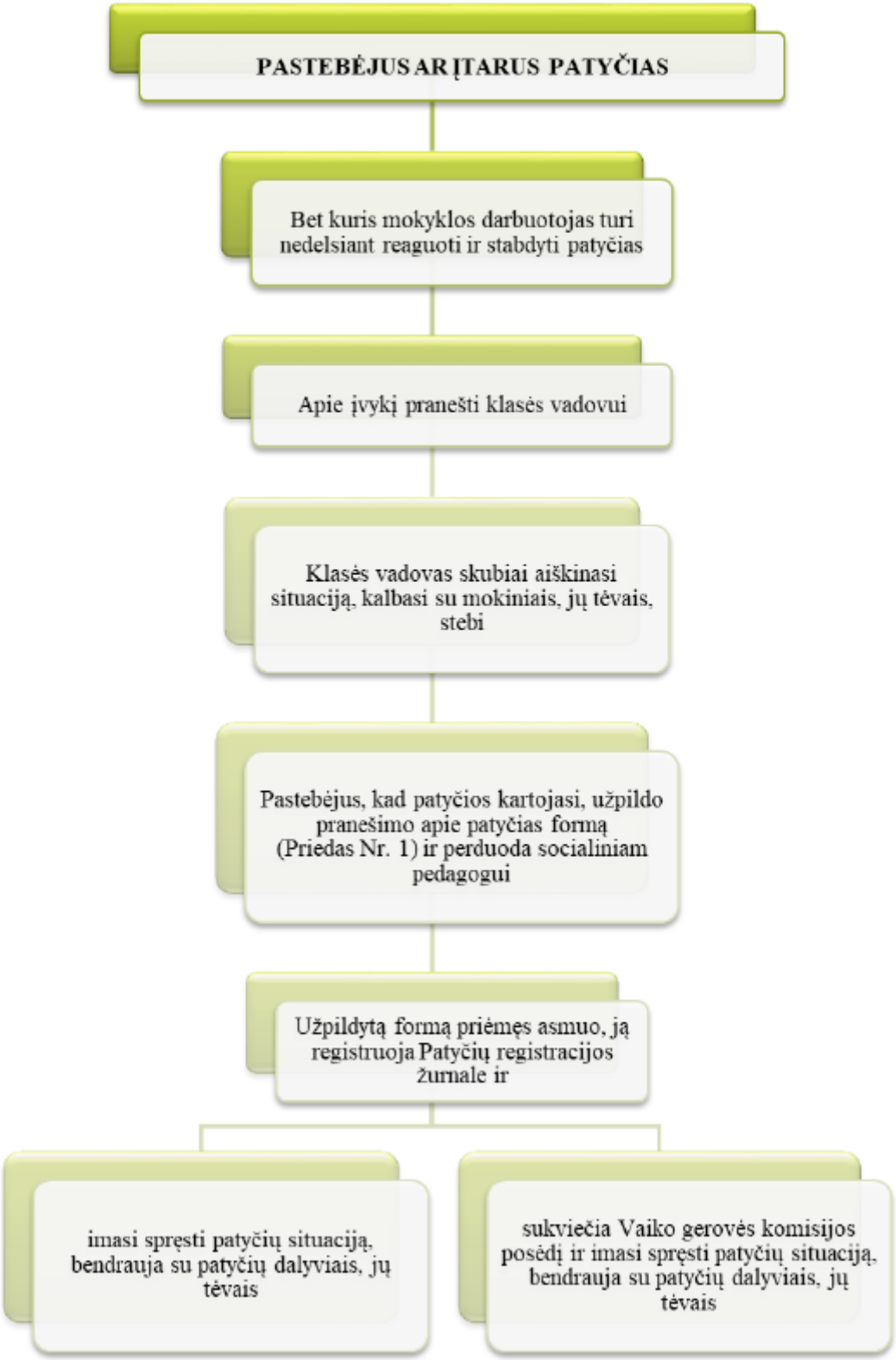REAGAVIMO Į PATYČIAS IR PAGALBOS JOMS ĮVYKUS PLANAS